

Got IT Policies

- 400
 - A. Two words that most employees dread to hear.
 - Q. What are Policies & Procedures?
- 800
 - A. Address threats, implement strategies on how to mitigate those threats, and how to recover from threats that have exposed a portion of your organization, reduce confusion, improve consistency, reduce complaints
 - Q. What is the goal of IT Policies? (Address threats external and internal, intentional and unintentional)
- 1200
 - A. Allow employees to participate in either the development or review of policies and procedures.
 - Q. How to engage and empower employees? (Think about a time when you worked for an organization that forced a bunch of policies and procedures down your throat.)
- 1600
 - A. Password, Firewall, Access and Software policies are examples.
 - Q. Who does What and When and Who goes Where? (Without a password policy, how simple and easy would your passwords be?)
- 2000
 - A. An outline of the consequences for failing to abide by the organizations rules, most often overlooked and unenforced part of a policy.
 - Q. What is the Penalty? (Policies and procedures provide what the expectation is, how to achieve that expectation, and what the consequence is for failure to adhere to that expectation.)

Policy Definitions

- 400
 - A. Typically a document that outlines specific requirements or rules that must be met.
 - Q. What is a policy?
- 800
 - A. Typically a collection of system-specific or procedural-specific requirements that must be met by everyone.
 - Q. What is a Standard?
- 1200
 - A. Typically a collection of system specific or procedural specific "suggestions" for best practice.
 - Q. What is a guideline?
- 1600
 - A. Are general in nature, Identify company rules, Explain why they exist, Tells when the rule applies, Describe who it covers, Shows how the rule is enforced, Describes the consequences, Are normally described using simple sentences and paragraphs.
 - Q. What are Policies?

- 2000
 - A. Identify specific actions, Explain when to take actions, Describe alternatives, Shows emergency procedures, Includes warning and cautions, Gives examples, Shows how to complete forms, Are normally written using an outline format
 - Q. What are Procedures?

General IT Policies

- 400
 - A. Defines acceptable use of equipment and computing services, and the appropriate employee security measures to protect the organization's corporate resources and proprietary information.
 - Q. What is an Acceptable Use Policy?
- 800
 - A. Two policies, one of which defines the requirement for a baseline recovery plan to be developed and implemented by the company, which describes the process to recover IT Systems, Applications and Data from any type of disaster that causes a major outage and one that defines the daily protection of data online and off-line.
 - Q. What is a Disaster Recovery Plan Policy and Data Backup Policy?
- 1200
 - A. Defines the requirements for proper use of the company email system and make users aware of what is considered acceptable and unacceptable use of its email system.
 - Q. What is an Email Policy?
- 1600
 - A. Two policies, one of which defines the guidelines and best practices for strong secret creation practices and one that defines the standard for the creation of strong secrets, the protection of those secrets, and the frequency of change.
 - Q. What are Password Construction Guidelines and a Password Protection Policy?
- 2000
 - A. Defines the goals and the vision for the _____ response process. This policy defines to whom it applies and under what circumstances, and it will include the definition of a _____, staff roles and responsibilities, standards and metrics (e.g., to enable prioritization of the incidents), as well as reporting, remediation, and feedback mechanisms.
 - Q. What is a Data Breach Response Policy?

Social Engineering

- 400
 - A. An ounce of prevention is worth a pound of cure.
 - Q. Why should we invest time and energy in our employees today?
- 800
 - A. You, me and our employees.
 - Q. What is the weakest link in the IT security chain? (I need that coupon program and you are not going to stop me.)

- 1200
 - A. Either, a psychological attack where an attacker tricks you into doing something you should not do or training and skills provided by us to our employees.
 - Q. What is Social engineering?
- 1600
 - A. Involve in policy generation, Make policy training part of required training, Make policy a contractual requirement, Use a subscription-based communication method
 - Q. What are methods for developing a policy communication strategy?
- 2000
 - A. Why do we need all of these policies and training, all government records are public anyways?
 - Q. What many of our employees think about IT Security policies?

Focused IT Policies

- 400
 - A. Locks, Access Logs, UPSs, Generators, Air Conditioners, Water, Noise & Temperature Sensors, USB drives, CDs, DVDs, Bluetooth, etc.
 - Q. What is a Physical Security Policy?
- 800
 - A. To minimize the risk of loss of program functionality, the exposure of sensitive information contained within the computing network, the risk of introducing malware, the legal exposure of running unlicensed software, covers all computers, servers, smartphones, tablets and other computing devices operating within the County.
 - Q. What is a Software Installation and Maintenance Policy?
- 1200
 - A. A Standard and a policy that defines the technical requirements that wireless infrastructure devices must satisfy in order to connect to the company network and defines the requirement for wireless infrastructure devices to adhere to wireless communication policy in order to connect to the company network.
 - Q. What is a Wireless Communication Standard & Wireless Communication Policy?
- 1600
 - A. The purpose of this policy is to establish the requirement that all business units supported by IT develop and maintain a security response plan. This ensures that security incident management team has all the necessary information to formulate a successful response should a specific security incident occur.
 - Q. What is a Security Response Plan Policy?
- 2000
 - A. The purpose of this policy it to define the guidelines for the buying, selling, returning or trashing technology equipment and components owned by the County.
 - Q. What is a Technology Equipment Acquisition and Disposal Policies?

Policy Potpourri

- 400

- A. An increase in the number of accidents, higher failure rates or costly overruns, More staff questions on 'normal operations' or a feeling of general confusion within a department or division, Employees may also be demonstrating inconsistency in their job performance and there may be an increase in the workforce's stress levels, Customers are increasing complaints.
- Q. What are signs you need policies and procedures?
- 800
 - A. Defines standards for connecting to the organization's network from any host or network external to the organization and defines the requirements for what type of remote desktop software can be used and how it must be configured.
 - Q. What is a Remote Access Policy and a Remote Access Tools Policy?
- 1200
 - A.
 - Q.
- 1600
 - A. Assign a person or committee, require regular reporting, require regular review cycles, and implement compliance and penalty.
 - Q. What is to do if you wish to truly and successfully implement IT policies and procedures?
- 2000
 - A. An iPhone attached to a USB cable being used to charge the phone's battery.
 - Q. How was Bingham County Idaho initially infected with ransomware?

Final Jeopardy

Category:

- A.
- Q.

Covered IT Policies

General Government IT Policies

1. Acceptable Use Policy
2. Data Backup Policy
3. Data Breach Response Policy
4. Disaster Recovery Plan Policy
5. Email Policy
6. Password Construction Guidelines
7. Password Protection Policy
8. Security Response Plan Policy
9. Wireless Communication Standard
10. Wireless Communication Policy
11. Software Installation Policy

IT Policies

1. Physical Security Policy
2. Software Installation and Maintenance Policy
3. Database Credentials Policy
4. Server Security Policy
5. Technology Equipment Disposal Policy
6. Remote Access Policy
7. Remote Access Tools Policy